

Our services

Welfare Service (Weekdays 8.30-10.30am, Sat/Sun 8.30-12)

Our welfare service includes hot cooked breakfasts, showers and toiletries, laundry facilities, emergency clothes store, telephones, internet access, and advice from visiting agencies.

Learning & Development Service (Weekdays 10.30am-2pm)

We provide this service to encourage the personal development of service users, particularly through education and training. Service users can improve their literacy, numeracy and English language skills; search for accommodation, work and volunteering opportunities; access healthcare, and take part in recreational activities such as sports, arts and cookery.

Social Enterprise at Wintercomfort

Wintercomfort currently runs two social enterprises, Food4Food and Overstream Clean, which offer our service users work experience, qualifications and paid employment in the catering, cleaning and gardening sectors. Wintercomfort volunteers support our service users in the Food4Food community café, helping them take orders, deliver food and operate the till. The café is open Tuesday to Friday lunchtimes at St Andrews Hall in Chesterton.

You can find out more about volunteering at:
www.wintercomfort.org.uk

or contact Emma Gerrard on: 01223 518140
e-mail: volunteers@wintercomfort.org.uk

Wintercomfort for the Homeless
Overstream House
Victoria Avenue
Cambridge CB4 1EG
Tel: 01223 518140
www.wintercomfort.org.uk

wintercomfort
for the homeless

Registered Charity No: 1003083
Limited Company No: 2615905

wintercomfort

for the homeless



Volunteering Opportunities

Wintercomfort supports men and women who are homeless or vulnerably housed by offering them essential welfare services and opportunities for learning and development. We run a drop-in day centre, open every day, and two social enterprises. Our volunteers are a vital part of Wintercomfort, greatly enhancing and extending the service that we can offer.

Volunteering at Wintercomfort

Volunteers play a vital role in providing and maintaining Wintercomfort services, by supporting service users in our day centre and community cafe, helping in our busy kitchen and laundry, providing administrative support in the office and reception, or helping with fundraising, publicity and events.

For many of our volunteering opportunities, you don't need any specific qualifications or experience. You do need to be open-minded, enthusiastic, reliable and honest, and you will also need a broad sense of humour.



Some of the services and activities at Wintercomfort are provided by volunteers with specific skills. This enables us to offer a wider range of support such as hairdressing, footcare clinics, reflexology, ESOL lessons and counselling. If you have other specialist skills that you could offer, please contact us for an informal discussion.

We are committed to providing our volunteers with a safe, fulfilling and rewarding experience, in whatever capacity they choose to volunteer. Please note that because we are an adult service, we cannot take volunteers under the age of 18.

What our volunteers say:

I have been volunteering every Thursday at Wintercomfort for over eighteen months and can honestly say it is one of the most interesting and rewarding things I have ever done. No two days are the same. I have met many wonderful individuals from a wide variety of backgrounds with different stories to tell. Whether I am just sitting chatting over a cup of tea, helping in the laundry, washing up or accompanying someone to an appointment I feel part of an organisation working with people to make a difference. I am privileged to work alongside Wintercomfort staff who are inclusive in their behaviour, non-judgemental in their attitude and positive in their approach to helping individuals find their own solutions. Integral to every action is a real sense of hope: things can change.



In my time at Wintercomfort I have learned a great deal about the challenges faced by those who find themselves homeless. I have witnessed many acts of kindness and generosity by those who have very little. I have listened to the frustration, anger and pain of those who feel marginalised and excluded. I have smiled, chuckled and laughed with those who daily face adversities that I cannot begin to imagine. But most of all, in good company, I have drunk gallons and gallons of tea.